

Refund Policy

Overview

All products are custom-made. Refunds are issued in accordance with Australian Consumer Law.

Change of Mind

No refunds or exchanges for incorrect size, design, or change of mind.

Faulty Products

If faulty, damaged, or incorrect, contact us within 48 hours with clear images.

Resolution

Approved claims will result in replacement, refund, or store credit.

Processing

Refunds are processed within 3–7 business days.

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